RDC Enabling Internet Explorer Mode for Microsoft Edge

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Overview

This guide will provide the steps for enabling Internet Explorer mode in Microsoft Edge for Remote Deposit Capture (RDC) for customers who are using Windows 10 and Windows 11 computers.

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ADDING THE TRUSTED SITE

	Action									
A	ADD THE RDC URL TO TRUSTED SITES									
1	Click the Windows Start Menu and select Control Panel under the Configuration and Tools									
1		section								
	Section.									
	 a. Windows 10 – Windows Start Menu is on the left side. 									
	b. Window	vs 11 - Windows Start	Menu is more cente	red on the Taskbar.						
1	Novt single left	click on Internet Onti	onc							
	. Next single left		0115.							
	All Control Panel Items		- 0	×						
	$\leftarrow \rightarrow \checkmark \uparrow \blacksquare$ > Control Panel	> All Control Panel Items	Search Control Panel							
	Adjust your computer's settin	ngs	View by: Small icons *							
	Administrative Tools	AutoPlay	Backup and Restore (Windows 7)							
	BitLocker Drive Encryption	BitLocker Encryption Options	Color Management Date and Time							
	Default Programs		Date and time							
3	Devices and Printers	Ease of Access Center	File Explorer Options							
	File History	Flash Player (32-bit)	A Fonts	Ŷ						
	Indexing Options	Infrared	Intel® Graphics Settings							
	1 Internet Options	- Keyboard	Mail (Microsoft Outlook 2016) (32-bit)							
	Mouse	Network and Sharing Center	Phone and Modern							
	Power Options	Programs and Features	a Recovery							
	🔗 Region	semoteApp and Desktop Connectio	陀 Security and Maintenance							
	Sound	Speech Recognition	Storage Spaces							
	Sync Center	System	Taskbar and Navigation							
	💽 Troubleshooting	👪 User Accounts	📽 Windows Defender Firewall							
	The Mindows Mability Contor	Mindows To Go	Mark Folder							

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Internet Properties	2 >	
Coneral Security Octana Con	tent Connections Drograms Advanced	
General Security Privacy Cor	tent Connections Programs Advanced	
Select a zone to view or chan	e security settings.	
Trusted sites This zone contains t trust not to damage your files. You have websites i	vebsites that you your computer or n this zone.	
Security level for this zone		
Allowed levels for this zo	e: All	
- Prompts be	ore downloading potentially unsafe content tiveX controls will not be downloaded	
Enable Protected Mo	le (requires restarting Internet Explorer)	
	Custom level Default level	
	Reset all zones to default level	
Some seconds are man	OK Cancel Apply	
5 Next input t	he RDC LIRL https://hu	abremoted enosit huntington com in the Add this Website
the Zone field	d click the Add butte	and click the Close button
	u, click the Auu butto	
		N N N N N N N N N N N N N N N N N N N
Figure 1 Invited sites		*
🥒 You can add and re	nove websites from this zone. All website	is in
this zone will use th	zone's security settings.	
Add this website to the zone	:	
	Add	
Websites:		
*.account3000.com	▲ Remove	
*.aig.com * allstate.com		
*	¥	
	/	
Require server verification	n (https:) for all sites in this zone	
	Close	
C Click the Ok	h. 11	
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DEFAULT BROWSER SETTINGS

Step	Action
1	DEFAULT BROWSER SETTINGS
	 Open Microsoft Edge browser and click the 3 dots in the upper righthand corner and select Settings. (Note: Please make sure the customer is not logged into huntington.com when performing the steps below.)

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		A
. (
f	New window Ctrl+N	
l f	Rew InPrivate window Ctrl+Shift+N	
	Zoom — 110% +	2
5	Ç≡ Favorites Ctrl+Shift+O	
1	Collections Ctrl+Shift+Y	
	Ctrl+H	
	↓ Downloads Ctrl+J	
E	Apps	>
4	3 Extensions	
Ģ	Print Ctrl+P	
(Web capture Ctrl+Shift+S	
(咨 Share	
8	រឿ Find on page Ctrl+F	
	A ^ℕ Read aloud Ctrl+Shift+U	
	More tools	>
٤	贫 Settings	
	Settings	
	A Profiles	
	Privacy, search, and services	
	Appearance	
	() On startup	
	www.tab.page	
	C Default browser	
	& Eamily safety	
2 IN	ITERNET EXPLORER COMPATIBI	LITY SETTINGS
1.	Click the drop down next to "L	et Internet Explorer Open Sites in Microsoft Edge" and set this t
	"Incompatible Sites Only(reco	mmenaea)".

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	Let Internet Explorer open sites in Microsoft Edge 🕐	Incompatible sites only (Recommended)
	When browsing in Internet Explorer you can choose to automatically open sites in Microsoft Edge	L
dr	ropdown menu.	
Allow	\imath sites to be reloaded in Internet Explorer mode 🕜	Default 🗸
Allow When I Explore	I sites to be reloaded in Internet Explorer mode ⑦ browsing in Microsoft Edge, if a site requires Internet Explorer for compatibility, you can choose to reloa er mode	ad it in Internet Default
Allow When Explore	v sites to be reloaded in Internet Explorer mode ⑦ browsing in Microsoft Edge, if a site requires Internet Explorer for compatibility, you can choose to reloa er mode	ad it in Internet Default ~
Allow When I Explore 3. Af	sites to be reloaded in Internet Explorer mode ⑦ browsing in Microsoft Edge, if a site requires Internet Explorer for compatibility, you can choose to reloater mode fter selecting Allow from the dropdown menu, the Res estart button and the Default browser screen will reloa lote: The customer does not need to close out of the	ad it in Internet Default Default Allow Start button will display. Click the ad. browser.)
Allow When I Explore 3. A1 Re (N	sites to be reloaded in Internet Explorer mode ⑦ browsing in Microsoft Edge, if a site requires Internet Explorer for compatibility, you can choose to reloader fter selecting Allow from the dropdown menu, the Res estart button and the Default browser screen will reloa lote: The customer does not need to close out of the	ad it in Internet Default Default Allow start button will display. Click th ad. browser.)

RELOAD TAB IN INTERNET EXPLORER MODE

Step	Action
1	RELOAD TAB IN INTERNET EXPLORER MODE
	 Ask the customer to go out to <u>https://businessonline.huntington.com</u> to display the Business Online Login page.
	Next ask the customer to Reload the page in Internet Explorer mode in one of the following ways below prior to logging into Business Online.
	a. Click the " Reload tab in Internet Explorer mode " icon.
	b. Click the three dots and select "Reload in Internet Explorer mode."

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	🔄 New tab	C. I. T.		
		Ctrl+1		
	New window	Ctrl+N		
	Ce New InPrivate window	Ctrl+Shift+N	Ö	
	Zoom	— 100% +	2	
	5 Favorites	Ctrl+Shift+O		
	Generations	Ctrl+Shift+Y		
	🕑 History	Ctrl+H		
	<u>↓</u> Downloads	Ctrl+J		
	🗄 Apps		>	
	C Extensions			
	Print	Ctrl+P		
	Web capture	Ctrl+Shift+S		
	🖄 Share			
	රී) Find on page	Ctrl+F		
		Ctally Shifty (1)		
	A ^w Read aloud	Curtaniitto		
ote: li llow th 1. A b	A ^w Read aloud Reload in Internet Exploit f the customer do the steps below to the customer to the cus	orer mode oes not see eithe access this option to click on the 3 of the	er of these options to Reload on.) dots in the upper right-hand	l in Internet Explore corner of the brows
ote: I llow th 1. A b 2. C	A ^w Read aloud Reload in Internet Exploit f the customer do the steps below to ask the customer to back to Settings. Click on "Appearant potion to toggle or	orer mode pes not see either access this opti- to click on the 3 of nce" on the left-h n for "Internet Ex	er of these options to Reload on.) dots in the upper right-hand hand side and have them scro colorer Mode Button".	l in Internet Explore corner of the brows oll down. There will
ote: If Ilow th 1. A b 2. C o Settii	A ^w Read aloud Reload in Internet Exploit f the customer do he steps below to hask the customer to back to Settings. Click on "Appearant option to toggle or has	orer mode pes not see either access this opti- to click on the 3 of nce" on the left-h n for "Internet Ex favorites button	er of these options to Reload on.) dots in the upper right-hand hand side and have them scre plorer Mode Button".	l in Internet Explore corner of the brows oll down. There will
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2.	Once the process ye	page has lo our remote	aded in E> deposit.	xplorer	mode, you d	an log into	the page	as no	ormal a	and
*NOTI	: You will	need to cli	ck the "Re s Online w	eload Ta /hen us	ab in Interno ing the Rem	et Explorer	Mode"	a svst	icon e em.	ach time