

RDC Enabling Internet Explorer Mode for Microsoft Edge

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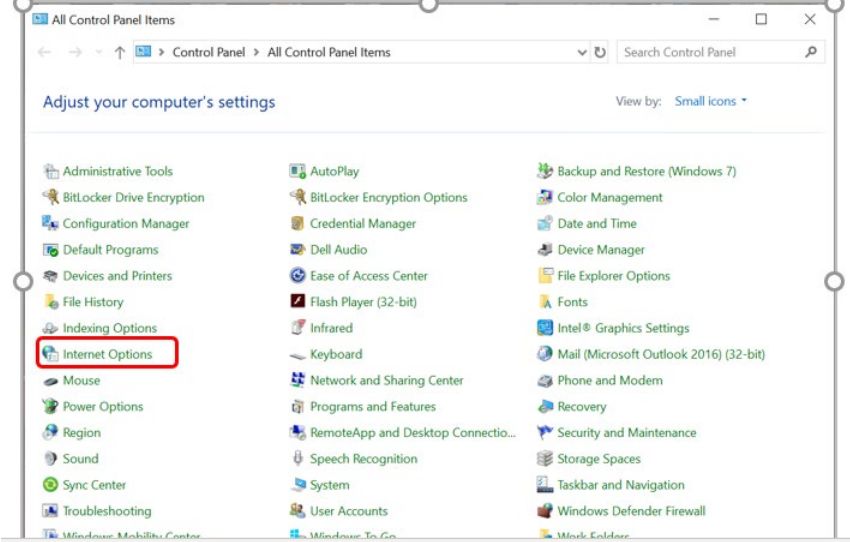


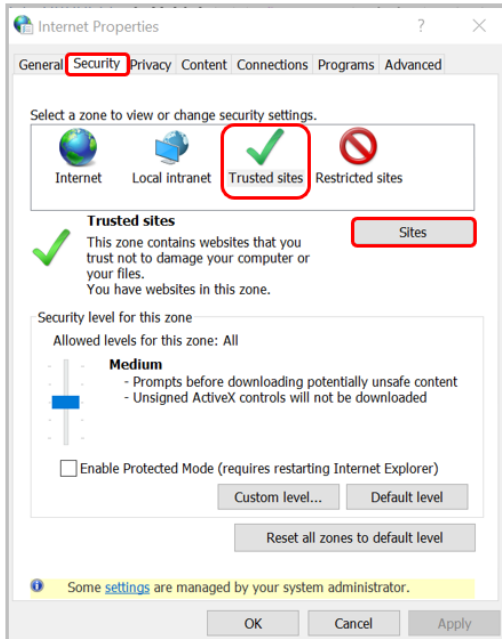
Overview

This guide will provide the steps for enabling Internet Explorer mode in Microsoft Edge for Remote Deposit Capture (RDC) for customers who are using Windows 10 and Windows 11 computers.

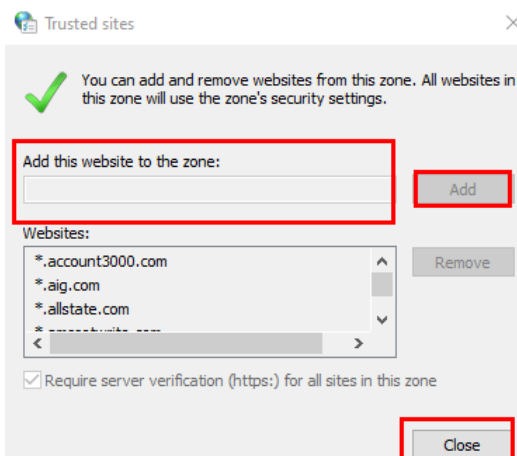
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ADDING THE TRUSTED SITE

| Step | Action |
|------|---|
| 1 | <p>ADD THE RDC URL TO TRUSTED SITES</p> <ol style="list-style-type: none"> Click the Windows Start Menu and select Control Panel under the Configuration and Tools section. <ol style="list-style-type: none"> Windows 10 – Windows Start Menu is on the left side. Windows 11 - Windows Start Menu is more centered on the Taskbar. Next single left click on Internet Options.  Click the Security tab. Under the Security tab single left click on the green checkmark for Trusted Sites and click the Sites button. |



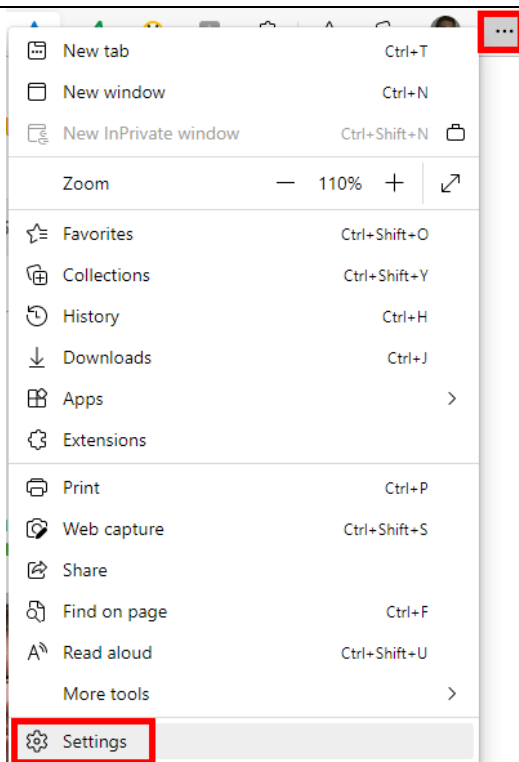
5. Next input the RDC URL <https://hnbremotedeposit.huntington.com> in the Add this Website to the Zone field, click the **Add** button, and click the **Close** button.



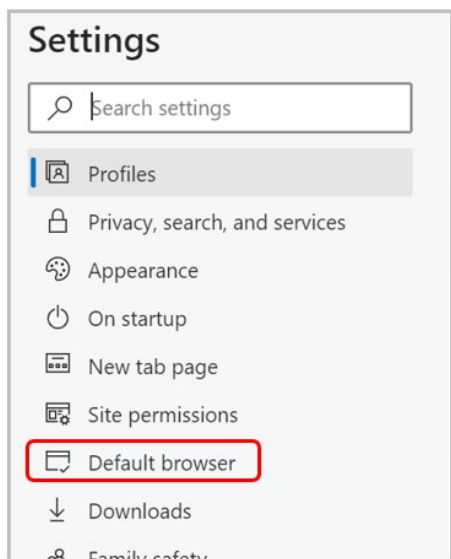
6. Click the **Ok** button.

DEFAULT BROWSER SETTINGS

| Step | Action |
|------|---|
| 1 | DEFAULT BROWSER SETTINGS <ol style="list-style-type: none"> 1. Open Microsoft Edge browser and click the 3 dots in the upper righthand corner and select Settings. (Note: Please make sure the customer is not logged into huntington.com when performing the steps below.) |



2. Next under the Settings section, click **Default browser**.



2 INTERNET EXPLORER COMPATIBILITY SETTINGS

1. Click the drop down next to “Let Internet Explorer Open Sites in Microsoft Edge” and set this to “Incompatible Sites Only(recommended)”.

Internet Explorer compatibility

Let Internet Explorer open sites in Microsoft Edge ?

When browsing in Internet Explorer you can choose to automatically open sites in Microsoft Edge

Incompatible sites only (Recommended) ▾

2. Locate the Allow sites to be reloaded in Internet Explorer mode field and select **Allow** from the dropdown menu.

Allow sites to be reloaded in Internet Explorer mode ?

When browsing in Microsoft Edge, if a site requires Internet Explorer for compatibility, you can choose to reload it in Internet Explorer mode

Default ▾

Default

Allow

3. After selecting **Allow** from the dropdown menu, the **Restart** button will display. Click the **Restart** button and the Default browser screen will reload.

(Note: The customer does not need to close out of the browser.)

Allow sites to be reloaded in Internet Explorer mode ?

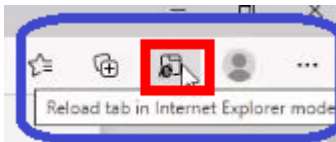
When browsing in Microsoft Edge, if a site requires Internet Explorer for compatibility, you can choose to reload it in Internet Explorer mode

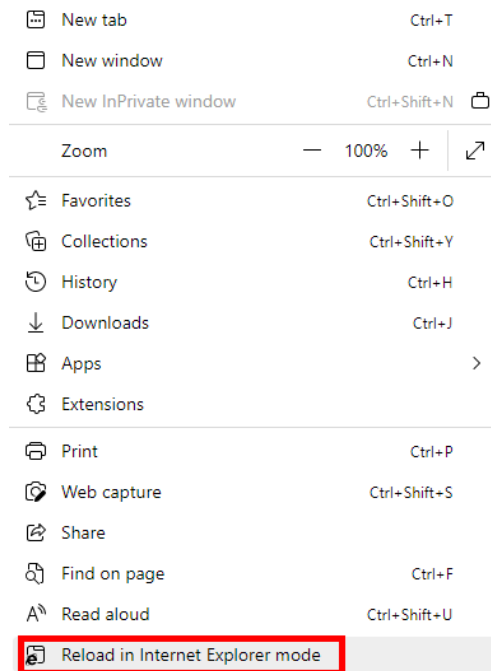
Allow ▾

For this setting change to take effect, restart your browser

Restart

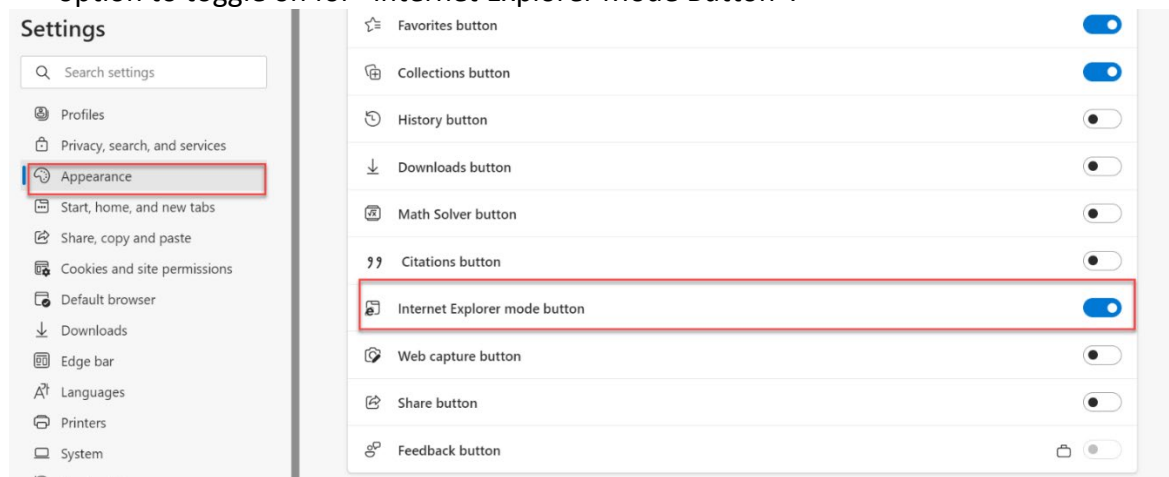
RELOAD TAB IN INTERNET EXPLORER MODE

| Step | Action |
|------|--|
| 1 | <p>RELOAD TAB IN INTERNET EXPLORER MODE</p> <ol style="list-style-type: none"> 1. Ask the customer to go out to https://businessonline.huntington.com to display the Business Online Login page. 2. Next ask the customer to Reload the page in Internet Explorer mode in one of the following ways below prior to logging into Business Online. <ol style="list-style-type: none"> a. Click the “Reload tab in Internet Explorer mode” icon.  <ol style="list-style-type: none"> b. Click the three dots and select “Reload in Internet Explorer mode.” |

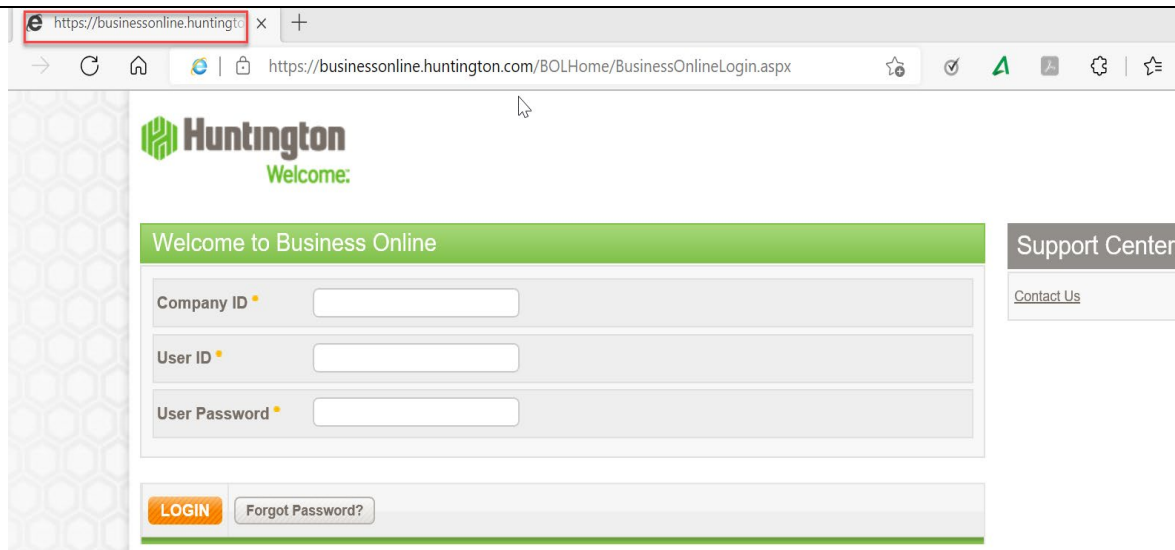


(Note: If the customer does not see either of these options to Reload in Internet Explorer Mode, follow the steps below to access this option.)


1. Ask the customer to click on the 3 dots in the upper right-hand corner of the browser and go back to Settings.
2. Click on "Appearance" on the left-hand side and have them scroll down. There will be an option to toggle on for "Internet Explorer Mode Button".



- | | |
|---|--|
| 2 | <ol style="list-style-type: none"> 1. Once the page had loaded in Internet Explorer Mode you will notice that the browser tab now displays an Internet Explorer icon. |
|---|--|



2. Once the page has loaded in Explorer mode, you can log into the page as normal and process your remote deposit.

***NOTE: You will need to click the “Reload Tab in Internet Explorer Mode”  icon each time before logging into Business Online when using the Remote Deposit Capture system.**