



Computer Support Waiver

Name _____

ID# M# _____

I am a full-time regular (not temporary) employee at MTU

Yes No

I am a graduate student

Yes No

I am an undergraduate student

Yes No

Michigan Tech IT provides limited support for non-Michigan Tech owned devices. Service is provided during normal business hours for the following:

- Wireless support
- Printing support
- Supporting software installations from the Software Distribution Center
- Troubleshooting software installation issues for Michigan Tech licensed, class-required software packages
- Additional support may be available on a case by case basis.

You must be present with your computer while it is being worked on, i.e., you cannot drop it off and leave while someone works on your computer.

Michigan Tech IT does not offer hardware repairs, virus removals or operating systems reinstalls.

By signing below, I agree to the above set terms and will not hold Michigan Tech Information Technology responsible for any damages that are a result of said service. I will not hold Michigan Tech Information Technology responsible for any damaged, lost, or corrupt files as a result of their services. I also agree that working on a computer creates inherent risks and I agree to these terms without constraint or concern.

Employee or Student Signature

Date

User Services Staff

Ticket #